



Transplants are complicated; transplant claims submission doesn't have to be.

## LifeTrac Network: EDI Makes It Easy

Submitting transplant claims using Electronic Data Interchange (EDI) can help streamline the repricing process, saving you time and money. The LifeTrac<sup>®</sup> Network (LifeTrac) has been accepting EDI claims since October 2004, one of the first transplant networks to do so.

We want all of our providers to take advantage of the benefits associated with the EDI process. Here are answers to a few commonly asked questions:

### 1. Does LifeTrac accept electronic claims?

Yes. In fact, we encourage it.

### 2. How will submitting claims via EDI benefit our business?

Benefits of sending claims electronically include:

- **Shorter turnaround time; sooner payment.** In order for us to process claims, they must be in electronic format. By sending claims to us electronically, processing time is reduced by 50% over paper claims. The sooner we get claims processed, the sooner it goes to the payor; the sooner you receive payment.
- **No bundling or batch billing required.** Each claim is processed individually, so there is no advantage to holding them to batch. No cover page is needed.
- **Save time.** Eliminate time spent copying, filling out a cover sheet, stapling them together, inserting them into envelopes, applying postage, and waiting (and hoping) it arrives at our office. EDI submission also improves the accuracy of the claims, saving time as claim errors are identified at the beginning of the process allowing for faster adjudication.
- **Save money.** A Milliman study for a typical physician office practice shows that claims filed using paper cost \$6.63 compared to a cost of \$2.90 for electronic claims resulting in a savings of \$3.73 per claim.\*
- **Conserve resources.** Resources can be redirected instead of performing time-intensive manual tasks. Eliminating paper is good for the environment and good for your business.
- **Automatic submission confirmation.** Once a claim is submitted, you will automatically receive an electronic confirmation from our clearinghouse, Emdeon (formerly WebMD). Unlike with paper copies, there is no wondering when (or if) it reached us. EDI also reduces the need for duplicate submissions.

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## EDI Makes It Easy *(Continued)*

### 3. Is there a cost associated with the electronic submission process?

LifeTrac does not charge a fee and there is no transaction fee passed to the provider for using Emdeon (WebMD).

### 4. How do we get started?

If you currently utilize EDI for other entities like Medicare, you can do it for LifeTrac, too. New to EDI? We can help you get set up so you can start reaping the benefits.

- Start by speaking to the person in your organization who would handle the interface with transplant contracting services; e.g. your billing manager or transplant contractor.
- They will set up LifeTrac as a payor in your system. The LifeTrac Payor ID at Emdeon (WebMD) is #41136.
- **EDI tip:** Use NOCD (no card) for the group number if you don't have one on forms CMS1500, Box 11 and/or UB, Box 62.

Transplants are complicated; transplant claims submission doesn't have to be. Electronic transplant claims submission is another way that LifeTrac adds value, making it easy to do business with us every day.

## LifeTrac Network: Expert Transplant Solutions

Visit [www.LifeTracNetwork.com](http://www.LifeTracNetwork.com)  
or call us at 800-YOU-TRAC (800-968-8722)



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